

## Commonly Asked Questions

### Who do I call for other utilities?

Electric ..... PUD ..... (360) 794-7280  
Telephone ..... Verizon ..... (800) 483-4100  
Cable TV ..... Comcast ..... (877) 824-2288  
Natural Gas ..... Puget Sound Energy ..... (888) 225-5773

### Where do I pay traffic and parking infractions?

Monroe Police Department, 818 W. Main Street, Monroe, WA 98272

### Are pet licenses required in the City?

Yes. Licenses for dogs and cats are available with proof of rabies vaccination. There is a \$15 annual fee for each altered pet (spayed/neutered), and a \$30 annual fee for each unaltered pet.

### Does Monroe have a leash law?

Yes. A copy of the ordinance can be obtained at City Hall.

### Are door-to-door sales permitted in the City?

Yes, with a permit. Contact Joan Cook at (360) 863-4513 or [jcook@monroewa.gov](mailto:jcook@monroewa.gov).

### Do I need a business license?

Business licenses are required if your place of business is within the City limits. Refer to [www.monroewa.gov/bl](http://www.monroewa.gov/bl).

### How do I register to vote?

Mail-in forms are available at City Hall, the School District Office, the Library, and at the Fire Department.

### How do I find out about City jobs?

Information about City job openings can be obtained on the City website at [www.ci.monroe.wa.us](http://www.ci.monroe.wa.us), on Comcast channel 21, or by calling Human Resources at (360) 794.7400.

### How do I report a pot hole or other unsafe street condition?

Call City Hall at (360) 794-7400 during regular business hours. Call 911 after normal business hours to report any situation that is an emergency such as a down or missing stop sign.

### How do I report a street light out?

Call Snohomish County PUD at (360) 794-7280 during regular business hours. You will need to provide the address of the pole and the pole number.

### Are permits required to build a fence in the City?

Yes. A fence permit is required. Please contact the Engineering Department at (360) 863-4513 for information on the process. There is no charge for a fence permit.



# City of Monroe



# Public Utility Information & Rates

# Water, Sewer and Storm Water Rates

## Monthly Water Utility Rates

	In City	Outside City
Up to 400 cubic feet (CF) .....	\$21.11	\$31.67
Each 100 CF over 400 .....	\$2.53	\$3.80
Plus Water Utility Tax at 10%		

## Monthly Sanitary Sewer Utility Rates

	In City	Outside City
Up to 1,000 CF .....	\$72.72	\$145.44
Each 100 CF over 1,000 .....	\$6.26	\$12.52

## Monthly Storm Water Utility Rates

	In City	Outside City
Residential per each home .....	\$10.50	N/A

## Miscellaneous Rates

Return Check Fee .....	\$30.00
Water Shut-Off for Non-Payment .....	\$50.00

*Please note: Low income senior citizen and disabled discounts available for all utility accounts. Contact City Hall at (360) 794-7400 for details.*

# Solid Waste and Recycling Rates

## Monthly Solid Waste Utility Rates

Garbage Service Level	Monthly Charge
One Can Monthly .....	\$5.91
One Mini-Can Weekly (20 Gal.) .....	\$9.08
One Can Weekly (32 Gal.) .....	\$14.46
Two Cans Weekly .....	\$22.23
Three Cans Weekly .....	\$30.00
Each Extra Bag or Box.....	\$5.47
One Tote Weekly (64 Gal.).....	\$23.96

## Monthly Recycling & Yard Waste Rates

Service Level	Monthly Charge
Single-Family Recycling Monthly .....	\$3.76
Single-Family Recycling Weekly .....	\$4.41
Single-Family Yard Waste Monthly .....	\$6.87
Single-Family Yard Waste Weekly .....	\$8.06
Single-Family Yard Waste 2 totes weekly.....	\$14.29
Each extra bag or box .....	\$5.47

## New Account Set Up

Set-up Admin. Fee (One-time) .....	\$15.00
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Effective 1/1/2013